

J O N O M O R L L C

O F F I C E O F T H E A R C H I T E C T

H.U.N.I.E. **Terms of Use**

V E R S I O N

Version 1.1

E F F E C T I V E

May 4, 2026

P U B L I S H E D A T

hunie.ai/terms

A N S W E R E N G I N E O P T I M I Z A T I O N ™ · A E O / G E O B
Y J O N O M O R ™ · A I V I S I B I L I T Y F R A M E W O R K ™

JONOMOR LLC · 2037 Ford Street, Brooklyn NY 11229 · hunie.ai · jonomor.com

Preamble

These Terms of Use (these “Terms”) govern access to and use of the H.U.N.I.E. system operated by JONOMOR LLC at hunie.ai. H.U.N.I.E. (Hierarchical Unified Neural Intelligence Engine) is a persistent memory and governance engine for AI agents, available as a capability under the Jonomor AI Visibility Framework Licensing Program.

These Terms apply to every entity that holds an active, valid H.U.N.I.E. credential issued by Jonomor under an executed license agreement (each, a “Customer”), and to every individual or system that accesses H.U.N.I.E. using a Customer’s credential. By accessing H.U.N.I.E., the Customer accepts these Terms in their entirety.

These Terms are incorporated by reference into the AI Visibility Framework Licensing Program license agreement that grants H.U.N.I.E. access (the “License Agreement”). In the event of any conflict between these Terms and the License Agreement, the License Agreement controls.

Section 1 · Definitions

Capitalized terms used and not otherwise defined in these Terms have the meanings assigned to them in the License Agreement. Additional defined terms used in these Terms include:

“**Agent**” means a logical agent record created by Customer through the H.U.N.I.E. agents endpoint and bound to Customer’s organization.

“**Credential**” means the Bearer token API key issued by Jonomor to Customer that authenticates Customer’s requests to H.U.N.I.E.

“**Customer Content**” means all data, text, metadata, and other content that Customer or its Agents transmit to H.U.N.I.E. through the API, including memory node contents, agent metadata, and namespace tags.

“**Documentation**” means the H.U.N.I.E. integration guide, API reference, and other technical documentation provided by Jonomor to Customer in connection with the License Agreement.

“**Intelligence Layer**” means the H.U.N.I.E. capability that routes governance enforcement and inference through NVIDIA NemoClaw governance and NVIDIA Nemotron infrastructure, operated under JONOMOR LLC’s NVIDIA Inception program membership. The Intelligence Layer is available only to Certification-tier Customers.

“**Memory Node**” means a single record stored in H.U.N.I.E. consisting of content, content type, namespace tag, metadata, confidence score, and consolidation history.

“**Namespace**” means the hierarchical address tag of the form {property}.{agent}.{domain} associated with a Memory Node.

“**NVIDIA Inception**” means the program operated by NVIDIA Corporation under which JONOMOR LLC is an approved member as of April 29, 2026.

“**Rate Limit**” means the per-month request quota applicable to Customer’s tier as set forth in Schedule A of the License Agreement.

“**Standard API**” means the H.U.N.I.E. capability available to Agency-tier and Certification-tier Customers providing organization-bound API access to memory, agents, and standard governance functions.

“**Sub-processors**” means the third parties engaged by Jonomor to process Customer Content in support of H.U.N.I.E. The current list of authorized Sub-processors is published at hunie.ai/subprocessors and is incorporated by reference into the H.U.N.I.E. Data Processing Addendum.

Section 2 · Access and Authentication

2.1 Manual credential issuance

H.U.N.I.E. is not available via self-service signup. Credentials are issued manually by Jonomor within five (5) business days following execution of the License Agreement. Credentials are bound to the Customer organization and are non-transferable.

2.2 Credential security

Customer is solely responsible for maintaining the confidentiality of its Credentials and for all activity occurring under its Credentials. Customer shall not share, sublicense, transfer, embed in client-side code, or otherwise expose Credentials to any third party. Customer shall promptly notify Jonomor by email at ali@jonomor.com upon any suspected compromise of a Credential, and Jonomor shall rotate the Credential within five (5) business days of confirmed compromise.

2.3 Credential rotation

Jonomor reserves the right to rotate Credentials at any time for security, operational, or compliance reasons. Routine rotation will be preceded by not less than five (5) business days' written notice; emergency rotation may proceed without prior notice.

2.4 Authentication mechanism

Authentication to H.U.N.I.E. occurs via the HTTP “Authorization: Bearer” header. Requests presenting an invalid, expired, revoked, or missing Credential will be rejected with HTTP 401 Unauthorized.

Section 3 · Acceptable Use

Customer's use of H.U.N.I.E. is at all times subject to the H.U.N.I.E. Acceptable Use Policy published at hunie.ai/aup, which is incorporated by reference into these Terms. Customer shall not, and shall not permit any of its Agents or end users to:

1. transmit Customer Content that violates applicable law, including content that is unlawful, fraudulent, defamatory, infringing of any third-party right, or that constitutes a threat or harassment;
2. transmit Customer Content that contains malware, viruses, harmful code, or that is intended to interfere with H.U.N.I.E. or any other system;

3. attempt to circumvent any Rate Limit, security measure, or access control of H.U.N.I.E.;
4. reverse engineer, decompile, disassemble, probe, or otherwise attempt to derive the proprietary architecture, memory schema, NVIDIA infrastructure routing, or internal logic of H.U.N.I.E.;
5. conduct security testing, penetration testing, or vulnerability scanning against H.U.N.I.E. without prior written authorization from Jonomor;
6. use H.U.N.I.E. to train, fine-tune, or augment any artificial intelligence model, including by treating Memory Node contents or H.U.N.I.E. responses as training corpus, fine-tuning data, or retrieval-augmented generation source material for any model not operated by Customer in furtherance of services delivered under the License Agreement;
7. use H.U.N.I.E. in any manner that violates the export controls and sanctions compliance representations made in the License Agreement;
8. use the Intelligence Layer in any manner that violates NVIDIA's developer terms, restricted-use policies, commercial-use restrictions, or NVIDIA Inception program terms communicated to Customer at credential issuance; or
9. resell, repackage, or expose H.U.N.I.E. or any output thereof as a standalone service distinct from the AI Visibility services delivered under the License Agreement.

Section 4 · Customer Content

4.1 Customer ownership

As between Customer and Jonomor, Customer retains all right, title, and interest in and to Customer Content. Customer grants Jonomor a non-exclusive, worldwide, royalty-free license to host, store, process, transmit, and back up Customer Content solely for the purpose of providing H.U.N.I.E. and supporting Customer's use of H.U.N.I.E.

4.2 Customer warranty

Customer represents and warrants that: (i) Customer has all rights necessary to transmit Customer Content to H.U.N.I.E.; (ii) Customer Content does not infringe any third-party right; and (iii) Customer's collection, transmission, and processing of Customer Content complies with all applicable privacy, data protection, and other laws.

4.3 Sensitive data restrictions

Customer shall not transmit to H.U.N.I.E. any of the following without first executing a separate written agreement specifically addressing the category:

1. protected health information governed by the U.S. Health Insurance Portability and Accountability Act (HIPAA);
2. payment cardholder data within the scope of the Payment Card Industry Data Security Standard (PCI DSS);

3. information regulated by U.S. export control laws as classified above ECCN EAR99 or under the International Traffic in Arms Regulations (ITAR);
4. classified national security information of any government;
5. information of children under age 13 (or under age 16 in jurisdictions applying the GDPR threshold) without verifiable parental consent and a separate written addendum addressing children's data; or
6. biometric identifiers regulated by the Illinois Biometric Information Privacy Act (BIPA), the Texas Capture or Use of Biometric Identifier Act (CUBI), or analogous law.

Customer shall indemnify Jonomor from and against any claim, loss, expense, or liability arising from Customer's transmission of restricted categories without the required addendum.

4.4 Content moderation

Jonomor does not actively monitor Customer Content. Jonomor reserves the right to remove, suspend, or quarantine Customer Content that, upon investigation, Jonomor reasonably determines violates these Terms, the Acceptable Use Policy, or applicable law. Jonomor will provide Customer with prompt notice of any such action absent legal restriction.

Section 5 · H.U.N.I.E. Operational Behavior

5.1 Consolidation engine

Customer Content transmitted to the H.U.N.I.E. memory write endpoint is processed by Jonomor's consolidation engine, which evaluates similarity, contradiction, and redundancy against existing Memory Nodes within the same Agent and Namespace. Consolidation outcomes include: a new node stored, an incoming record merged with an existing node, conflicting information preserved with flags, or a duplicate or low-value record skipped. Customer acknowledges and accepts that consolidation outcomes are determined by the engine's logic and are not subject to direct override.

5.2 Confidence scoring

Each Memory Node carries a confidence score in the range 0.0 to 1.0, derived from source reliability, corroboration count, recency decay, and contradiction penalty. Confidence scores are returned with query results so that Customer's consuming systems may apply appropriate trust thresholds. Confidence scoring is non-determinative; Customer is solely responsible for any decision made based on H.U.N.I.E. output.

5.3 Soft delete semantics

The H.U.N.I.E. memory delete endpoint executes a soft delete: the Memory Node is archived and excluded from query results, but the underlying record is preserved for system integrity, audit, and contradiction-detection purposes. Customer Content is not hard-deleted from H.U.N.I.E. storage during the active term of the License Agreement except as expressly provided in Section 7 (Retention) and the Privacy Policy.

5.4 Namespace ownership

Each Customer's Memory Nodes are written under namespaces bound to Customer's organization. Customer's namespaces are not accessible to other Customers. Customer shall not write Memory Nodes to namespaces reserved for Jonomor's ecosystem properties or for system internals (jonomor.*, hunie.*, _system.*), and shall not attempt to query namespaces other than those bound to Customer's organization.

5.5 Service availability

H.U.N.I.E. is provided in accordance with The Architect's Guarantee Service Level Agreement published at jonomor.com/sla and incorporated into the License Agreement. The SLA defines uptime targets, response times, exclusions, and service-credit remedies. The SLA service credit is the exclusive remedy for any service-availability shortfall.

Section 6 · Rate Limits and Overage

Customer's monthly request volume against the Standard API and the Intelligence Layer (where applicable) is capped at the Rate Limits set forth in Schedule A of the License Agreement. Requests in excess of the Rate Limit return HTTP 429 Too Many Requests.

Customer may request additional capacity by written request to ali@jonomor.com. Granted overage capacity is invoiced monthly at the rates set forth in Schedule A of the License Agreement. Persistent intentional Rate Limit excess that bypasses the granted capacity flow is a material breach of these Terms and the License Agreement.

Section 7 · Data Retention and Deletion

7.1 Retention during the License Agreement

Customer Content is retained in H.U.N.I.E. for the duration of the active License Agreement. Soft-deleted Memory Nodes are archived but not hard-deleted during this period.

7.2 Termination, expiration, or non-renewal

Upon the termination, expiration, or non-renewal of the License Agreement (a "Disconnection Event"), Customer's Credentials are immediately revoked. Customer Content is retained in H.U.N.I.E. archives for ninety (90) days following the Disconnection Event, during which Customer may, by written request to ali@jonomor.com, request a one-time export of Customer Content in JSON format. After ninety (90) days, Customer Content is permanently deleted from H.U.N.I.E. production storage, except that:

1. system audit logs and security records may be retained for the period required by Jonomor's document retention policy (currently seven (7) years);
2. aggregate, de-identified telemetry derived from Customer's use of H.U.N.I.E. (request counts, latencies, error rates) may be retained indefinitely; and

3. backup archives may continue to contain Customer Content until the backup retention cycle (currently 35 days) overwrites them in the ordinary course.

7.3 Earlier deletion on request

Customer may request deletion of Customer Content at any time during the License Agreement by written request to ali@jonomor.com. Jonomor shall acknowledge such requests within the SLA acknowledgment window applicable to Customer's tier and shall complete deletion within thirty (30) days of acknowledgment, subject to the retention exceptions above and to legal-hold orders.

Section 8 · Intellectual Property

8.1 Jonomor IP

H.U.N.I.E., including its software, source code, database schema, consolidation engine logic, confidence scoring algorithms, NVIDIA infrastructure routing layer, namespace architecture, API design, and Documentation, is the exclusive intellectual property of JONOMOR LLC. These Terms grant Customer no ownership interest in any of the foregoing.

8.2 Customer feedback

Customer may, at its option, provide Jonomor with feedback, suggestions, or improvement requests regarding H.U.N.I.E. ("Feedback"). Customer hereby grants Jonomor a perpetual, irrevocable, worldwide, royalty-free license to use, modify, and incorporate Feedback into H.U.N.I.E. without obligation to Customer.

8.3 Output ownership

As between Customer and Jonomor, Customer owns the output of its queries to H.U.N.I.E. to the extent that such output reflects Customer Content. Output that reflects Jonomor's proprietary scoring, consolidation, or governance logic remains the intellectual property of Jonomor; Customer's license to such output is the limited license granted under the License Agreement, and Customer's use is subject to the no-AI-training and no-reverse-engineering restrictions in Section 3 of these Terms and Section 4 of the License Agreement.

Section 9 · Privacy and Data Protection

9.1 Privacy Policy

Jonomor's collection, processing, and use of Customer-related personal information in connection with H.U.N.I.E. is described in the H.U.N.I.E. Privacy Policy published at hunie.ai/privacy, which is incorporated by reference into these Terms.

9.2 Data Processing Addendum

Where Customer transmits personal data within the meaning of the EU/UK General Data Protection Regulation, the California Consumer Privacy Act/California Privacy Rights Act, or

analogous law, the H.U.N.I.E. Data Processing Addendum (“DPA”) published at hunie.ai/dpa applies in addition to these Terms. The DPA designates Jonomor as the processor and Customer as the controller (or as data importer/exporter under applicable transfer mechanisms).

9.3 Sub-processors

Jonomor engages Sub-processors to provide infrastructure, payment processing, and ancillary services in support of H.U.N.I.E. The current list of authorized Sub-processors is published at hunie.ai/subprocessors and is incorporated by reference into the H.U.N.I.E. Data Processing Addendum. Jonomor will provide not less than thirty (30) days’ prior written notice (which may be by email to the technical contact provided by Customer or by posting at hunie.ai/subprocessors) of any new Sub-processor. NVIDIA Corporation is identified as a Sub-processor with respect to Intelligence Layer routing.

Section 10 · Suspension

Jonomor may suspend Customer’s access to H.U.N.I.E., in whole or in part, for any of the following:

1. a security incident or suspected Credential compromise that, in Jonomor’s reasonable judgment, requires immediate suspension to mitigate risk to Jonomor or to other Customers;
2. Customer’s breach of these Terms, the Acceptable Use Policy, the License Agreement, or applicable law;
3. non-payment of any fee due under the License Agreement that remains uncured beyond thirty (30) days;
4. an order or directive from a court, regulator, or law enforcement; or
5. a force majeure event affecting H.U.N.I.E. infrastructure or any Sub-processor.

Jonomor shall provide Customer with notice of suspension when feasible and shall restore access promptly upon resolution of the cause for suspension. Suspension does not limit Jonomor’s right to terminate the License Agreement for cause.

Section 11 · Term and Termination

These Terms remain in effect for so long as Customer holds an active, valid Credential issued under a current License Agreement. These Terms terminate automatically upon any Disconnection Event.

Sections that by their nature should survive termination shall survive, including without limitation Section 4 (Customer Content warranty and indemnity), Section 7 (Retention), Section 8 (Intellectual Property), Section 9 (Privacy), Section 12 (Disclaimers), Section 13 (Limitation of Liability), Section 14 (Indemnification), and Section 15 (General Provisions).

Section 12 · Disclaimers

H.U.N.I.E. AND ALL ASSOCIATED ENDPOINTS, OUTPUTS, AND DOCUMENTATION ARE PROVIDED “AS IS” AND “AS AVAILABLE.” JONOMOR MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, OR THAT H.U.N.I.E. WILL OPERATE WITHOUT ERROR OR INTERRUPTION. CONFIDENCE SCORES ARE INDICATIVE, NOT DETERMINATIVE; H.U.N.I.E. OUTPUT MAY BE INCOMPLETE OR INACCURATE; CUSTOMER IS SOLELY RESPONSIBLE FOR ANY DECISION MADE BASED ON H.U.N.I.E. OUTPUT.

Section 13 · Limitation of Liability

JONOMOR’S TOTAL CUMULATIVE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS AND CUSTOMER’S USE OF H.U.N.I.E. SHALL NOT EXCEED THE LICENSE FEE PAID BY CUSTOMER UNDER THE LICENSE AGREEMENT IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM. IN NO EVENT SHALL JONOMOR BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING LOST PROFITS, LOST REVENUE, LOSS OF DATA, OR LOSS OF GOODWILL, EVEN IF JONOMOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The limitation of liability does not apply to: (i) Customer’s indemnification obligations under Section 14; (ii) Customer’s breach of confidentiality; (iii) Customer’s infringement of Jonomor’s intellectual property; or (iv) Customer’s breach of the export controls and sanctions representations of the License Agreement.

Section 14 · Indemnification

Customer shall indemnify, defend, and hold harmless JONOMOR LLC and its officers, employees, agents, and affiliates from and against any claim, liability, loss, damage, or expense (including reasonable attorneys’ fees) arising out of or related to:

1. Customer Content;
2. Customer’s use of H.U.N.I.E. in violation of these Terms, the Acceptable Use Policy, the License Agreement, or applicable law;
3. Customer’s breach of any sensitive-data restriction in Section 4.3; and
4. Customer’s breach of NVIDIA’s developer terms or NVIDIA Inception program terms in connection with use of the Intelligence Layer.

Section 15 · General Provisions

15.1 Modification of these Terms

Jonomor may update these Terms from time to time. Material changes will be communicated to Customer by email to the technical contact identified at License Agreement execution and

posted at hunie.ai with not less than thirty (30) days' notice prior to the effective date of the change. Customer's continued use of H.U.N.I.E. following the effective date constitutes acceptance of the updated Terms.

15.2 Governing law

These Terms are governed by the laws of the State of New York. All disputes shall be resolved exclusively in the state or federal courts located in New York County, New York. Class actions and class arbitration are not permitted.

15.3 Conflict with License Agreement

In the event of any conflict between these Terms and the License Agreement, the License Agreement controls. In the event of any conflict between these Terms and the Acceptable Use Policy, these Terms control with respect to access and authentication, and the Acceptable Use Policy controls with respect to permitted and prohibited uses.

15.4 Entire agreement

These Terms, together with the License Agreement, the Acceptable Use Policy, the Privacy Policy, the DPA (where applicable), and the SLA, constitute the entire agreement of the Parties with respect to the subject matter and supersede all prior or contemporaneous understandings.

15.5 Notices

Notices to Jonomor under these Terms shall be sent by email to ali@jonomor.com or by overnight courier to JONOMOR LLC, 2037 Ford Street, Brooklyn, NY 11229. Notices to Customer shall be sent to the technical and billing contacts identified by Customer at execution of the License Agreement.

15.6 Severability

If any provision of these Terms is held invalid or unenforceable, the remaining provisions shall remain in full force and effect.

N O T I C E S

ANSWER ENGINE OPTIMIZATION™, AEO/GEO BY JONOMOR™, and AI VISIBILITY FRAMEWORK™ are trademarks of JONOMOR LLC, applied for in International Class 042 with the United States Patent and Trademark Office.

JONOMOR LLC is a member of the NVIDIA Inception program. This membership does not constitute NVIDIA endorsement of the AI Visibility Framework Licensing Program or any specific licensee arrangement.

© 2026 JONOMOR LLC. All rights reserved.

C O N T A C T

JONOMOR LLC · 2037 Ford Street, Brooklyn, New York 11229

Email: ali@jonomor.com

H.U.N.I.E.: hunie.ai

Web: jonomor.com

Sub-processors: hunie.ai/subprocessors

Service Level Agreement: jonomor.com/sla