

J O N O M O R L L C

O F F I C E O F T H E A R C H I T E C T

H.U.N.I.E.

Authorized Sub-processors

V E R S I O N

Version 1.1

E F F E C T I V E

May 4, 2026

P U B L I S H E D A T

hunie.ai/subprocessors

A N S W E R E N G I N E O P T I M I Z A T I O N ™ · A E O / G E O B
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Preamble

This document is the authoritative list of authorized sub-processors engaged by JONOMOR LLC (“Jonomor”) in connection with the H.U.N.I.E. system operated at hunie.ai. It is published at hunie.ai/subprocessors and is incorporated by reference into the H.U.N.I.E. Privacy Policy, the H.U.N.I.E. Data Processing Addendum, the H.U.N.I.E. Terms of Use, and every License Agreement under the AI Visibility Framework Licensing Program.

A sub-processor is a third party engaged by Jonomor to process Personal Data on Jonomor’s behalf in connection with the provision of H.U.N.I.E. to Customer. The categories below describe the function performed by each sub-processor, the location of processing, and the contractual safeguards in place.

Material changes to this list are notified to Customers by email to the technical contact identified at License Agreement execution and posted at hunie.ai/subprocessors with not less than thirty (30) days’ prior notice. Customers may object to a new sub-processor as set forth in Section 4 of the H.U.N.I.E. Data Processing Addendum.

Section 1 · Current Authorized Sub-processors

Effective May 4, 2026, the following sub-processors are authorized to process Personal Data on behalf of Customer in connection with H.U.N.I.E.:

Sub-processor	Function	Location
Railway (Railway Corp.)	Hosting of the H.U.N.I.E. application and Postgres database; private network for inter-service communication; backup and recovery infrastructure	United States
NVIDIA Corporation	Intelligence Layer routing under JONOMOR LLC’s NVIDIA Inception program membership — NemoClaw governance enforcement and Nemotron inference (Certification tier only)	United States
Stripe, Inc.	License Fee payment processing, invoice handling, and recurring billing for Customer billing contacts	United States
Email service provider	Transactional and licensing-related email delivery to Customer technical and billing contacts	United States

Section 2 · Data Processed by Each Sub-processor

The categories of Personal Data processed by each sub-processor are limited to what is necessary for the function the sub-processor performs:

2.1 Railway

Customer Content transmitted to H.U.N.I.E. (Memory Node payloads, namespace identifiers, agent identifiers, organization identifiers), authentication tokens, audit log entries, and operational telemetry. All Customer Content is stored in the H.U.N.I.E. Postgres database hosted by Railway. Encryption at rest is provided by Railway's standard cloud-provider encryption; encryption in transit (TLS 1.2 or higher) governs all communication between Customer integrations and the H.U.N.I.E. application.

2.2 NVIDIA Corporation

Intelligence Layer requests originated by Certification-tier Customers, including the Memory Node content provided to the Intelligence Layer endpoint. NVIDIA processes these requests transiently for the purpose of governance enforcement (NemoClaw) and inference (Nemotron) and does not persist Customer Content for the purpose of model training. Use of the Intelligence Layer is subject to NVIDIA-imposed terms communicated to Customer at credential issuance and detailed in Section 3 of the H.U.N.I.E. Acceptable Use Policy.

2.3 Stripe, Inc.

Customer billing-contact identification data (legal organization name, billing-contact name and email, billing address) and payment data (bank account or wire information necessary to complete invoiced License Fees). Stripe is a PCI-DSS Level 1 service provider. Customer Content stored in H.U.N.I.E. is not transmitted to Stripe.

2.4 Email service provider

Customer technical-contact and billing-contact email addresses, names, and the content of transactional and licensing-related emails (welcome emails, credential issuance emails, sub-processor change notifications, and license-renewal communications). Customer Content stored in H.U.N.I.E. is not transmitted to the email service provider.

Section 3 · Safeguards Applicable to All Sub-processors

Each sub-processor is bound by a written agreement that imposes data protection obligations no less protective than those set forth in the H.U.N.I.E. Data Processing Addendum. Specifically:

1. Each sub-processor processes Personal Data only on the documented instructions of Jonomor, which in turn processes Personal Data only on the documented instructions of Customer.
2. Each sub-processor maintains technical and organizational measures appropriate to the risk, including encryption in transit, access controls, and personnel confidentiality obligations.
3. Each sub-processor is subject to a 72-hour breach notification commitment to Jonomor in the event of a Personal Data Breach affecting H.U.N.I.E. data.

4. Each sub-processor periodically renews its compliance documentation (such as SOC 2, ISO 27001, or equivalent) and Jonomor reviews this documentation as part of vendor due diligence.
5. Where international data transfers occur, each sub-processor relies on adequacy decisions, the EU Standard Contractual Clauses, the UK Addendum, or other valid transfer mechanisms as set forth in Section 5 of the H.U.N.I.E. Data Processing Addendum.

Jonomor remains liable to Customer for the acts and omissions of its sub-processors with respect to processing of Personal Data, to the same extent as if such acts and omissions were performed by Jonomor itself.

Section 4 · Notification of Changes

Jonomor shall provide Customer with not less than thirty (30) days' prior written notice before engaging any new sub-processor for the processing of Personal Data. Notice is provided by:

1. Email to the technical contact identified at License Agreement execution; and
2. Update to the published list at hunie.ai/subprocessors.

During the notice period, Customer may object to the new sub-processor on reasonable grounds related to data protection. If Customer objects, the Parties shall discuss the objection in good faith. If Jonomor and Customer cannot resolve the objection within thirty (30) days of the notice, Customer may, as its sole remedy, terminate the License Agreement to the extent it relates to processing involving the proposed sub-processor, on thirty (30) days' written notice, with prorated refund of unused License Fees attributable to the affected processing.

Emergency replacement of a sub-processor (for example, where an existing sub-processor ceases operations or breaches its data protection obligations) may proceed on shorter notice, in which case Jonomor shall communicate the change as soon as reasonably feasible and explain the reason for the urgency.

Section 5 · Contact for Sub-processor Inquiries

Inquiries regarding this list, requests for additional information about a specific sub-processor, and objections to a proposed new sub-processor should be directed to ali@jonomor.com.

N O T I C E S

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C O N T A C T

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Email: ali@jonomor.com

Authorized Sub-processors: hunie.ai/subprocessors

Data Processing Addendum: hunie.ai/dpa

Privacy Policy: hunie.ai/privacy

Terms of Use: hunie.ai/terms

Acceptable Use Policy: hunie.ai/aup

Web: jonomor.com